

<b>Document Type:</b> Policy	<b>Ref:</b> HRS/HPSD/LHF/2/2019	<b>Version Number:</b> 2
<b>Document Title:</b> Licensing Health Facility	<b>Effective Date:</b> 5/8/2019	<b>Revision Date:</b> 7/8/2022
<b>Ownership:</b> Health Regulation Sector		
<b>Applicability:</b> This Policy applies to all Health Facilities under the jurisdiction of DHA.		
<p><b>1. Purpose:</b></p> <p>1.1. To set out the requirements for Health Facility licensure.</p> <p>1.2. To comply with the following:</p> <p>1.2.1. UAE Federal Law no. (4) of 2015 concerning Private Health Facilities.</p> <p>1.2.2. Article 25 and 26 of the UAE Federal Law number 10/2008 concerning Medical Liability.</p> <p>1.2.3. Dubai Universal Design Code.</p> <p>1.2.4. DHA Health Facility Guidelines.</p> <p>1.3. To align with the DHA's Vision, Mission and Strategic Goals.</p> <p>1.4. To ensure that the authorized applicant has all relevant information regarding requirements and documentation to be submitted to Health Regulation Sector (HRS) while applying for a DHA Health Facility license.</p> <p>1.5. To ensure that DHA licensed health facilities have appropriate facility design requirements and infrastructure and employ suitably trained, competent, adequately experienced DHA licensed healthcare professionals to provide safe and high-quality healthcare services.</p> <p><b>2. Scope:</b></p> <p>Health Facility Licensure.</p>		

### 3. Definitions/Abbreviations:

**DED:** Dubai Economic Department.

**DHA:** Dubai Health Authority.

**HF:** Health Facility.

**HP:** Health Professional.

**HRS:** Health Regulation Sector.

**LSA:** Local Service Agent.

**NOC:** No Objection Certificate.

**Authorities:** The Regulatory Authorities within the United Arab Emirates according to the geographical jurisdiction, Ministry of Health and Prevention, Department of Health - Abu Dhabi and Dubai Health Authority.

**Activate Professional License:** Is an online service available on DHA's portal which allows Health Facilities to activate full-time, part-time, or trainee licenses for healthcare professionals with active registration.

**Activate Facility License:** Is an online service available on DHA's portal which allows healthcare facilities to activate their previously issued inactive license in order to start operating once all of the conditions, such as final inspection and adding medical professionals to the facility, have been fulfilled.

**Amend Facility License:** Is an online service available on DHA's portal which will allow the applicant to modify information on the issued facility license such as location, owners and facility specifications.

**Facility Service Catalogue:** Is a list of licensure services available to the applicant on DHA's online portal.

**Health Facility:** Any place prepared to examine medically the patients or to help them in the diagnosis of their diseases or to treat or nurse or host them for convalescence or to do any action related to treatment or rehabilitation after treatment whether its owner or Manager is an individual or an Organization.

**Health Facility Management Personnel:** includes The CEO, The Executive Board Members, Medical/Clinical Director, and Service Managers Responsible for day to day operations and Facility Management.

**Healthcare Professional:** A person who by education, training, certification and licensure is qualified to provide healthcare services.

**Inspection:** DHA authorized individuals for the purpose of determining compliance with applicable laws and regulations.

**License:** A permission granted by DHA to the HF to provide healthcare services within the Emirate of Dubai under the jurisdiction of DHA.

**Request Temporary Permit:** Facilities can use the Request Temporary Permit service in order to obtain approvals for permits such as 24 hours pharmacy, mobile unit, conference clinic etc.

**Revoke License:** To cancel a HF license by recalling, or withdrawing its authority to operate.

**Suspend License:** To require a HF to cease operations for a specified period.

#### 4. Policy Statement

4.1. A Health Facility must obtain a DHA facility license from HRS, prior to providing health services.

4.2. DHA shall issue the HF license subject to compliance with corresponding laws, regulations, policies, DHA health facility guideline, Dubai Universal Design Code, and payment of all applicable

licensure fees.

4.3. Licensure fees paid to DHA are non-refundable, unless provided with exceptional approval.

4.4. The healthcare professionals of the HF are not entitled to practice under the following circumstances:

4.4.1. The HF license is inactive.

4.4.2. The HF license is suspended.

4.4.3. The HF or related specialty is temporarily or permanently closed.

4.4.4. The HF or related specialty license has expired.

4.4.5. The HF or related specialty license is suspended.

4.5. Health Facility Licensing Process:

The Health Facility licensing process includes the following:

4.5.1. New Facility License Services:

- a. Apply for New Facility License.
- b. Activate Facility License.

4.5.2. Manage Facility License:

- a. Renew Facility License.
- b. Amend Facility License.
- c. Change Facility Name.
- d. Change Facility Ownership.
- e. Change Medical Director.
- f. Request Temporary Facility Closure.
- g. Cancel Facility License.

#### 4.5.3. Other Services:

- a. Payment of fines.
- b. Purchase of sick leave certificates.
- c. Appeal Violations.
- d. Request Temporary Permit.
- e. Purchase Products.
- f. Request refund.
- g. Verify documents.

#### 4.6. New Facility License:

4.6.1. For a HF to obtain a facility license the following two services must be completed:

- a. Apply for New Facility License Service: This service provides the health facility with a facility license with an inactive status.
- b. Activate Facility License Service: This service converts the inactive health facility license to active status.

4.6.2. The owner or an authorized person from the HF shall register through the online facility licensing service, accessible on the HRS website.

- a. New facility license may be initiated with DHA or relevant trade license issuing authorities such as Dubai Economic Department (DED) or authorities of the Free Zone areas.
- b. Facility categories of the Health Facilities and their respective descriptions are available on **Appendix 1**.

4.6.3. An authorized person who registers a health facility must provide the owners access to the facility license account.

4.6.4. The following requirements are required for a new HF license service:

- a. Trade License information or expected Trade Name and ownership information.
- b. The details of the authorized person filling the application.
- c. Facility overview which includes the type of facility, services provided, value proposition and specialties of healthcare professionals to be employed.
- d. Location details along with the Makani number.
- e. HF layout/floor plan designed and approved by Prequalified Health Facility Design Consultants, with room and bed count specifications as per DHA HFG.
- f. Any additional documents to support the application.
- g. Agreement on DHA Terms and Conditions applicant.

4.6.5. Upon completion of the new facility license service, the HF will be issued an inactive facility license valid for a period of one (1) year. During this period, the information provided may be amended using the amend facility license service.

- a. The inactive facility license can be renewed using the renew facility license service.
- b. A HF with an inactive license can apply professional licenses.
- c. The professional license status will remain inactive until the facility license is activated. On activation of the facility license, the professional licenses shall be automatically activated.

- d. Failure to complete the licensing requirements within one (1) year shall lead to cancellation of the licensing process and the health facility will be required to re-apply.

4.6.6. After fulfilling all DHA requirements including HF capacity survey, the HF shall proceed to activate the license.

4.6.7. The HF is not allowed to practice until the license activated.

4.6.8. The requirements to activate facility license service include:

- a. Valid Trade License.
- b. Appoint a Medical Director.
- c. Employ minimum required healthcare professionals to provide the healthcare services.
- d. Initial registration with FANR is required if the Health Facility requires installation of radiology equipment. Once radiology equipment is installed, the Health Facility is required to submit the 'radiation safety assessment request' for authorisation and inspection of x-ray facilities by DHA. The Health Facility should adhere to the requirements set out by FANR and obtain their final approval.
- e. Pass DHA inspection.
  - (i) During the inspection, if the health facility requires any amendments, as per the inspection results, the health facility will be required to apply for the Amend Facility License Service and request for a paid re-inspection.
  - (ii) After a successful final inspection, the facility license and the license of all healthcare professionals linked shall be automatically activated.

(iii) HRS may deny activation of facility license, where the health facility fails to demonstrate compliance with applicable licensing requirements. In such circumstances, the HF could request for a re-inspection or approval with condition.

4.6.9. During the New Facility License and Amend License services, health facilities may request applicable add-on services which include but are not limited to the following:

- a. Mobile Unit.
- b. Clinical Training Service.
- c. Pharmacy Drive through.
- d. Pharmacy Delivery.
- e. Telehealth.
- f. Home Healthcare.
- g. 24 Hour Facility Service.
- h. Health Advertisement.

4.6.10. DHA inspectors may inspect the HF at their discretion once the facility license is activated.

- a. The HF is required to fully cooperate during all DHA inspections.

4.6.11. If the facility license becomes inactive, all professional license status under the respective health facility will be changed to inactive status.

4.7. Renew Facility License:

4.7.1. Renew of a facility licensed applies to an inactive or an active facility license from the date of expiry.



4.7.2. All financial penalties must be cleared prior renewing the facility license.

4.7.3. Facility License renewal may be initiated three (3) months prior to expiration.

4.7.4. Facility License renewal is mandatory regardless of pending disciplinary or legal action.

4.7.5. The HF shall comply with DHA accreditation requirements within their specified timeframes.

4.7.6. HF with an active facility license:

- a. Must upload the renewed trade license, ensuring all healthcare professional's licenses are active and pay for renewal in order to renew the facility license.
- b. Failure to renew the facility license within 6 months will be subject to financial penalties and license cancellation.
  - (i) The HF should not provide health services and all licensed healthcare professionals should not practice until the HF license is renewed.
  - (ii) Practicing under an expired HF license will lead to violation on the HF and HP.

4.8. Suspension of HF License:

- a. When a HF license is temporarily suspended, HP may new renew their licenses.
- b. The health facility will be given a six (6) months grace period to renew the facility license with a monthly penalty. Failure to renew will result in the license being cancelled.

4.9. Amend Facility License:

4.9.1. A HF may request for amendments to be undertaken with respective authority, prior to requesting for amendments with DHA or vice-versa.

4.9.2. The licensed HF shall submit an online application for the proposed amendments:

- a. Add/Remove Specialty.
- b. Change Category.
- c. Change Location.
- d. Expand Facility Building.
- e. Changed Bed Capacity.
- f. Add/Remove Add-Ons.
- g. Renovate/Change Layout.
- h. Update Accreditation.
- i. Update FANR License.

4.9.3. During the amendment process, the health facility can operate with the existing license until the amended license has been approved.

4.9.4. Amendments may be subject to an inspection.

4.9.5. Upon approval of the requested amendment, the facility license details will be updated and the old facility license details will be void.

- a. The validity of the license will remain as per the existing expiry date.
- b. The HF will only provide services as per the amended facility license details.

4.10. Change Facility Name:

4.10.1. HF applying to change the HF name must propose a trade name that is compliant with Dubai regulations.

4.10.2. DHA reserves the right to reject the proposed trade name of the health facility.

4.10.3. The following criteria must be observed:

- a. The HF name should not have been previously registered or currently used for the same category of activity or for a similar type of activity.
- b. The health facility HF name should not be identical or similar to any local or international trade name registered with DED or the Ministry of Economy.
- c. The HF name must be compatible with the required type of activity and legal status.
- d. The HF name should not contain names of any religion, denomination, governing authority or names or logos of any institutions and organizations without written and approved affiliation.
- e. The HF name should not violate the public law and order.
- f. The HF name should not be misleading to the patients with regard to the type of facility, its importance, size, etc.
- g. The HF name should be identical to the approved trade name from DED or Free Zone Authority.

4.11. Cancel Facility License:

4.11.1. A HF is permitted to cancel the facility license once the following criteria are met:

- a. Not under investigation by HRS.
- b. There is no active medical complaint against the HF.
- c. There is no active appeal against the HF.
- d. There are no outstanding fines to be paid on the account.

e. There are no licensed healthcare professionals under the HF other than the Medical Director.

(i) Before the cancellation of a facility license, all active professional licenses within that health facility must first be cancelled.

4.11.2. Upon the cancellation of the facility license, the HF will immediately be prohibited from providing any healthcare services.

a. If the HF is found to be continuing operation, DHA reserves the right to fine and to take disciplinary action against the health facility.

#### 4.12. Change Facility Ownership:

4.12.1. The HF may change the owner, partner(s) and Local Service Agent (LSA).

4.12.2. The HF applying for this service must submit the new owners' details and the ownership distribution must be compliant with DHA regulation and the UAE Investment Law No. 19 of 2018.

4.12.3. DHA reserves the right to reject the proposed owners if not compliant with DHA regulations.

4.12.4. Relevant trade licensing authorities such as DED and authorities of the Free Zone areas will be responsible to audit ownership details of the HF.

4.12.5. The validity of the issued facility license will not be extended through change of ownership.

(i) Where the owner has deceased, the matter must be settled through the Court or with AWQAF or competent authority.

- (ii) The minor affairs foundation will deal with cases where beneficiary is a minor prior to updating with DED and HRS.

4.13. Change Medical/Clinical Director:

- 4.13.1. A Medical/Clinical Director may be appointed for multiple facilities where the HF are a part of the same group.
- 4.13.2. The proposed Medical/Clinical Director must apply on the HRS licensing system.
- 4.13.3. The Medical/Clinical Director shall not be vacant from their duties for more than one (1) month.
- a. Medical/Clinical Director that are vacant for more than one (1) month may be subject to sanctions.
- b. In the event of the Medical/Clinical Director absence for more than one month, the health facility must designate Medical/Clinical Director role to another suitably qualified and licensed healthcare professional within the health facility.

4.14. Payment of Fines:

- 4.14.1. If non-compliance is identified, a HF may be subject to payment of fines.
- 4.14.2. Healthcare professional license related fines shall be paid by the HF or the Health Professional.
- 4.14.3. All HF outstanding fines must be paid prior to applying to the following services:
- a. Activate Facility License.
- b. Renew Facility License.
- c. Amend Facility License.

d. Change Facility Name.

e. Cancel Facility License.

f. Change Facility Ownership.

4.14.4. Any cheque that does not clear payment will be subject to a fine as per DHA policy and procedures. If the cheque has not cleared payment on more than one occasion, the application will be immediately rejected.

4.14.5. The HF may request for installment payments however, DHA reserves the right to update, change, or reject the installment request at its discretion.

4.15. Request Temporary Permit:

4.15.1. Temporary permits are applicable to the following:

a. Temporary fixed location permit, which applies to mobile unit to participate in campaigns or temporary kiosks.

4.15.2. All HF with mobile units to participate in campaigns must obtain a temporary permit. The temporary permit is valid only between the issued start and end date.

4.15.3. The HF shall not be permitted to operate with the existing permit if:

a. The facility license is inactive.

b. The facility license is suspended.

c. The facility or specialty within the HF is temporarily closed, expired, or suspended or under investigation by DHA.

4.16. Temporary Facility Closure:

4.16.1. A HF may request to temporarily close its HF for one (1) day or up to a period of six (6) months only.

- a. The HF may apply for the entire HF closure or only for a specific specialty.
- b. The HF remains responsible and liable to renew the health facility and healthcare professional licenses within the specified period.
- c. The temporary closure of the HF does not exempt it from other responsibilities like paying renewal fees, extending any expiring licenses etc.

4.17. Add Facility to Group:

- 4.17.1. A HF may be added to a group upon approval by HRS.
- 4.17.2. The decision to create a group is based on the ownership of the health facilities.
- 4.17.3. If ownership of a health facility changes it will no longer be a part of the group.
- 4.17.4. Healthcare Professionals are allowed to work within health facilities that are a part of a group as long as the health facility specifies the locations the healthcare professionals will be providing health services. The minimum healthcare professional requirements at any health facility should not be compromised because of movement of healthcare professionals.

4.18. Health Facility Management Personnel:

Upon obtaining the facility license, the facility management must fulfil the following:

- 4.18.1. Comply with all federal and local laws and regulations.
- 4.18.2. Take necessary measures to distribute DHA circulars and announcements to all of its staff.
- 4.18.3. Cooperate with HRS Health Inspectors and/or any duly authorized representative and provide requested documentation or files.

- 4.18.4. Avoid giving misleading information and false statements, which may lead to legal action against healthcare professionals or the health facility.
- 4.18.5. Settle any violation fines related to healthcare professionals or the HF.
- 4.18.6. Maintain malpractice insurance for all licensed healthcare professionals.
- 4.18.7. Obtain prior approval for Temporary Permit for media and advertisement materials.
- 4.18.8. The HF management shall deny employment and/or involvement with a healthcare professional whose license is suspended, revoked or blacklisted by DHA.
- 4.18.9. The appointed Medical/Clinical Director shall govern, oversee and be responsible for clinical care and privileging provided within the HF. The Medical/Clinical Director shall ensure that all regulatory messages from DHA is conveyed to the relevant party within the HF and appropriately implemented.

## 5. References

- 5.1. Cabinet Decision No. (47) for the year 2018 adopting the Unified Standard for Hospitals.
- 5.2. Department of Health (2015). Healthcare Facility Licensure.
- 5.3. Department of Health (2019). Healthcare Providers Manual.
- 5.4. Federal Regulation for 2018 Concerning Hospital Regulation.
- 5.5. UAE Federal Law No. (4) of 2015 Concerning Private Health Facilities.
- 5.6. Government of Dubai (2017). Dubai Universal Design Code. *First edition: Feb 2017.*



**Appendix 1-** Facility Category, Description and Minimum Requirements

	Facility Categories	Description	Medical/Clinical Director Category	Final Inspection Required?	Minimum Healthcare Professionals needed for license activation
1.	Air Ambulance	Facility that provides air ambulance services.	Physician	Y	1 Physician + 1 Nurse
2.	Beauty Centre Salon	A centre, which provides a variety of non-medical services such as relaxation, rejuvenation, preventive healthcare, detoxification, fitness, general wellbeing. Beautification and hair care.	Nurse or Allied	Y	1 Nurse or 1 Allied Health Professional
3.	Community (Outpatient) Pharmacy	Establishments that are privately owned and whose function is to serve societies need for both drug products and the pharmaceutical services.	Pharmacist	Y	1 Pharmacist

4.	Company Clinic	An outpatient clinic within a company intended to provide basic medical care, examining employees, prescribing proper treatments and refer them to the specialist/primary health centre if required.	Nurse or Physician	Y	1 Physician + 1 Nurse  OR  1 nurse (as per the scope of service)
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5.	Convalescence House	<p>An outpatient healthcare facility that Provides health care under medical supervision and continuous nursing care for 24 or more consecutive hours to patients who do not require the degree of care and treatment which a hospital provides and who, because of their physical or mental condition, require continuous nursing care and services above the level of room and board.</p>	Physician	Y	1 Physician + 1 Nurse (as per the scope of service)
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6.	Day Surgical Center	A surgical facility in which ambulatory surgical cases are performed and which is licensed as an ambulatory surgery facility, separate and apart from any other facility license. (The ambulatory surgery facility may be physically connected to another licensed facility, such as a hospital, but is corporately and administratively distinct).	Physician Or Dentist	Y	1 physician from surgical Specialty and 1 Nurse  PLUS  1 Full-time Anesthetist  AND  Others as per the scope of service
7.	Dental General Clinic	An outpatient healthcare facility the is focused on diagnoses, treatment, and management of overall oral health care needs	Dentist	Y	1 Dentist  PLUS  1 Nurse or 1 Dental Assistant

8.	Dental Laboratory	A facility prepared for providing dental works like dentures, bridge, ceramics or other dental restorations such as implant, crowns based on the order of a dentist. Dental Laboratory can be established independently or within a health care facility providing dental services	Dental Lab Technician	Y	1 Dental Lab Technician
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9.	Diagnostic Center (Multiple Specialties)	A licensed health facility that may be free standing or associated with an outpatient facility that specializes in delivering a wide range of health services mainly in radiology and laboratory services, which may include diagnostics to patients that do not need an overnight stay.	Physicians (Pathologist or Radiologist)	Y	1 Physician (Pathologist or Radiologist)  PLUS  1 Allied Health Professional (as per the scope of service)
10.	Drug Store	A facility that manages, stores and distributes drugs	Pharmacist	N	1 Pharmacist

11.	Fertility Center	An independent health facility that assist couples, who want to become parents but for medical reasons have been unable to achieve this goal via the natural course	Physician (Reproductive Medicine and Infertility)	Y	1 Physician (Reproductive Medicine and Infertility)  PLUS  1 Nurse
12.	General Clinic	An outpatient healthcare facility that is focused on general practitioners	Physician	Y	1 Physician  PLUS  1 Nurse

13.	Home Healthcare Agency	Facility service engaged in arranging and providing medical care services at the patient's home. This service can be licensed either independently or as a sub-service to other service provider such as hospital, polyclinic, specialty clinic etc.	Physician, Nurse, or Allied Health	Y	A minimum of 7 healthcare professionals (nurses, physicians or allied health; depending on the service)
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14.	General Hospital	<p>Free standing health facility licensed by the Dubai Health Authority for providing diagnosis, treatment and inpatient medical care for patients.</p> <p>The facility can be licensed in three tiers:</p> <ul style="list-style-type: none"> <li>• Less than 50 beds</li> <li>• Between 50 and 100 beds</li> <li>• Above 100 beds</li> </ul>	Physician or as per the Federal Law	Y	Main specialties staff must be in place for service provision
15.	Hospital (Inpatient) Pharmacy	Facility where the profession of preparing, preserving, compounding, and dispensing medications is practiced for inpatients in a hospital	Pharmacist	Y	1 Pharmacist

16.	Hotel Clinic	An outpatient clinic within a hotel intended to provide basic medical care, examining hotel guests and employees, prescribing proper treatments and refer them to the specialist/primary health center if required.	Nurse or Physician	Y	1 Physician  OR  1 Nurse
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17.	Medical Laboratory	A medical institution, building or place in which procedures for the examination of materials taken from or originating from the human body performed through testing by: chemistry, Haematology microbiology, serology, cytology, pathology, immunohematology or other forms of examinations to obtain information for diagnosis, prophylaxis or treatment of humans	Physician (Pathologist)  OR  Clinical Scientist (for certain Labs)	Y	1 Physician (Pathologist)  PLUS  1 Allied Health Professional (as per the scope of service)
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18.	Oncology Center	A centre that specializes in the diagnosis and treatment of cancer. It includes medical oncology (the use of chemotherapy, hormone therapy, and other drugs to treat cancer), radiation oncology (the use of radiation therapy to treat cancer), and surgical oncology (the use of surgery and other procedures to treat cancer).	Physician	Y	1 Physician (oncologist or Radiation Oncologist)  + PLUS  Nurse or Radiation therapist
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19.	Optical Center	A facility focused on examining the eye especially with examining the eye for refractive error problems and prescribing spectacle lenses, contact lenses and low vision rehabilitation to correct these related problems	Optometrist	Y	1 Optometrist
20.	Polyclinic	An outpatient healthcare facility where both general and specialist treatments are provided for minimum two specialties. 2 license tiers are available: <ul style="list-style-type: none"> <li>• 2 Specialties</li> <li>• 3 Specialties or more</li> </ul>	Physician	Y	2 Physicians with different specialties  PLUS  1 Nurse

21.	Radio Diagnostic Center	an independent health facility providing one or more of radiology and diagnostic imaging services with one or more radiologists working in a permanent basis	Radiologist	Y	1 Radiologist  PLUS  1 Allied (Medical Imaging)
22.	Rehabilitation Center	An outpatient centre that provides patients with physical rehabilitation or addiction rehabilitation. The facility can be licensed in three tiers: <ul style="list-style-type: none"> <li>• 1 specialty</li> <li>• 2 specialties</li> <li>• 3 specialties or more</li> </ul>	Physician, TCAM or Allied Health (as per the scope of service)	Y	Physician, TCAM or Allied Health Professional (as per the scope of service)

23.	Relaxing Massage Center	A massage centre that only provides relaxing services and not medical treatments	Allied Health	N	1 Allied
24.	Renal Dialysis Center	A centre that provides overall dialysis treatment	Physician	Y	1 Physician (Nephrologist)  PLUS  1 Nurse or Dialysis Technologist

25.	School Clinic	An outpatient clinic within a school intended to provide basic medical care, examining school student, prescribing proper treatments and refer them to the specialist/primary health centre if required.	Physician or Nurse	Y	1 Nurse  PLUS  Full or Part time Physician  (according to the Schools need)
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26.	Special Needs Center	A centre that provides rehabilitation services for people of determination or those suffering from full or partial deficiency or infirmity in his physical, sensory, mental, communication, educational or psychological abilities	Physician or Allied	Y	1 Physician with 1 Nurse  OR  1 Allied Health Professional (as per the scope of service)
27.	Specialty Clinic	An outpatient healthcare facility where specialty treatment is provided	Physician	Y	1 Physician (Specialist)  PLUS  1 Nurse

28.	Specialty Hospital	<p>A free standing healthcare facility licensed by the Dubai Health Authority for providing diagnosis, treatment and inpatient medical care for patient for maximum of two specialties. The facility can be licensed in three tiers:</p> <ul style="list-style-type: none"> <li>• Less than 50 beds</li> <li>• Between 50 and 150 beds</li> <li>• Above 150 beds</li> </ul>	Physician or as per the Federal Law	Y	Specialty staff must be in place for service provision
29.	TCAM Centre	An outpatient healthcare facility that provides Traditional Complimentary Alternative Medicine	TCAM	Y	1 TCAM

30.	Tele-health	A facility that utilizes telecommunications technologies to support long-distance clinical health care	Physician	Y	1 Physician
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**Note:** Any Health Facility providing radiological services must obtain approval from FANR.

