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Original approval(s): ISO 22301 - 2 March 2020 ISO/IEC 27001 - 30 November 2015 ISO/IEC 20000-1 - 14 May 2013 ISO 9001 - 5 March 2020 ISO 14001 - 5 March 2020 ISO 45001 - 27 April 2020 ISO 55001 - 14 May 2020

Certificate of Approval

This is to certify that the Management System of:

Dubai Health Authority

Opposite Rashid Hospital, Bur Dubai, Dubai, United Arab Emirates

has been approved by LRQA to the following standards:

ISO 22301:2019, ISO/IEC 27001:2013, ISO/IEC 20000-1:2018, ISO 9001:2015, ISO 14001:2015, ISO 45001:2018, ISO 55001:2014

Approval number(s): ISO 22301 - 00024575, ISO/IEC 27001 - 0046380, ISO/IEC 20000-1 - 0046379, ISO 9001 - 00024654, ISO 14001 - 00024653, ISO 45001 - 00024655, ISO 55001 - 00024432

The scope of this approval is applicable to:

Managing at DHA Headquarters, the healthcare services, Information security management system as per SOA V1.8 dated 21-4-2021 and Information Technology Service management system as per Service Catalogue V1.1 dated 18-10-2021 related to IT services, information systems and infrastructure, physical assets, and critical services including: issuance, receipt of emergency stocks and narcotic items, stock and non-stock spare parts items, management, maintenance, laundry, sterilization cleaning, logistics, payroll, IT, call centre, corporate marketing and communications.

This certificate is a continuation of a previous approval from another certification body as follows:

Previous original ISO 14001 approval on 17-Dec-2016, BSI certificate number EMS 654017

Previous original ISO 22301 approval on 21-jun-2018, BSI certificate number BCMS 687939

Previous original ISO 9001 approval on 17-Dec-2016, BSI certificate number FS 654016



Area Operations Manager - SAMEA

Jun Sunha

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for and on behalf of: LRQA Limited



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Page 1 of 1

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